

Job Title: Server

Reports To: Dining Room Manager

**Job Summary:** Friendly, outgoing, professional fine dining servers skilled in time management who have a keen awareness of his/her environment and displays an eagerness to work as a team. Presents a knack for putting people at ease through excellent communication and active listening skills. All servers must maintain a professional handling of customer concerns while remaining calm and collect in a fast paced environment.

## Responsibilities:

- 1. Uphold Buck's T-4 standards of service; retain superior customer service ethic and high expectations for quality
- 2. Stay updated on current menu, specials, and definitions of cooking and dietary terms
- 3. Attentive to table and customer needs
- 4. Greet customers at the table and throughout property
- 5. Explain and recommend dishes, cocktail drinks, beer and wine pairings
- 6. Properly open and pour wine at the table
- 7. Complete opening and closing side work duties
- 8. Serve food, alcohol and beverages for both regular dining service as well as Banquets and Events
- 9. Adhere to grooming and appearance standards consistently

**Skills/Qualifications:** Four years of restaurant or catering experience or a combination of restaurant and related customer service experience. Intermediate wine knowledge.